



NOTICE OF MEETING

Date and Time Friday, 6th July, 2018 at 10.00 am

Place Ashburton Hall, Elizabeth II Court, The Castle, Winchester

Enquiries to members.services@hants.gov.uk

FILMING AND BROADCAST NOTIFICATION

This meeting may be recorded and broadcast by the press and members of the public.

AGENDA

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

To enable Members to declare to the meeting any disclosable pecuniary interest they may have in any matter on the agenda for the meeting, where that interest is not already entered in their appointing authority's register of interests, and any other pecuniary or personal interests in any such matter that Members may wish to consider disclosing.

3. ELECTION OF CHAIRMAN

To elect a Chairman of the Panel for 2018/19.

4. ELECTION OF VICE CHAIRMAN

To elect a Vice Chairman of the Panel for 2018/19.

5. MINUTES OF THE PREVIOUS MEETING (Pages 5 - 20)

To confirm the minutes from the previous meeting, including from the pro-active scrutiny meeting.

6. QUESTIONS AND DEPUTATIONS

To receive any questions or deputations in line with Rule 31 and 31A of the Panel's Rules of Procedure.

7. CHAIRMAN'S ANNOUNCEMENTS

To hear any announcements the Chairman may have for this meeting.

8. POLICE AND CRIME COMMISSIONER'S ANNOUNCEMENTS

To hear any announcements the Commissioner may have for the Panel.

9. POLICE AND CRIME COMMISSIONER - POLICE AND CRIME PLAN DELIVERY (Pages 21 - 28)

To receive a quarterly update from the Police and Crime Commissioner detailing delivery against his Police and Crime Plan.

10. PROACTIVE SCRUTINY: CYBER FRAUD - RESPONSE FROM THE POLICE AND CRIME COMMISSIONER (Pages 29 - 32)

To consider a paper outlining the Police and Crime Commissioner's response to the recommendations of the Police and Crime Panel on Cyber Fraud.

11. PROACTIVE SCRUTINY: HATE CRIME - RECOMMENDATIONS AND OUTCOMES (Pages 33 - 38)

To agree the outcomes and recommendations of the Panel's review of 'Hate Crime'.

12. POLICE AND CRIME PANEL - ANNUAL COMPLAINTS REPORT (Pages 39 - 42)

To consider a report setting out the activities of the delegated officer and the Complaints Sub-Committee in relation to complaints made against the Police and Crime Commissioner during the last 12 months.

13. POLICE AND CRIME PANEL - UPDATE TO GOVERNANCE DOCUMENTS (Pages 43 - 48)

To consider a report providing suggested revisions to the Panel's Complaints Protocol and the Terms of Reference for the Complaints Sub-Committee.

14. POLICE AND CRIME PANEL - MEMBERSHIP OF WORKING GROUPS (Pages 49 - 60)

To consider a report which sets out the required membership of the Panel's working groups for consideration and appointment.

15. POLICE AND CRIME PANEL - WORK PROGRAMME (Pages 61 - 66)

To consider a report setting out the proposed future work programme for the Panel.

16. POLICE AND CRIME COMMISSIONER - ENABLING EFFECTIVE AND EFFICIENT POLICING

To hear a presentation from the Commissioner on the topic of Enabling Effective and Efficient Policing.

ABOUT THIS AGENDA:

This agenda is also available on the 'Hampshire Police and Crime Panel' website (www.hants.gov.uk/hampshire-pcp) and can be provided, on request from 01962 847336 or members.services@hants.gov.uk, in alternative versions (such as large print, Braille or audio) and in alternative languages.

ABOUT THIS MEETING:

The press and public are welcome to attend the public sessions of the meeting. If you have any particular requirements, for example if you require wheelchair access, please call the telephone number/use the e-mail address above in advance of the meeting so that we can help.

Appointed Members of the Police and Crime Panel attending this meeting qualify for travelling expenses in accordance with their Council's 'Member's Allowances Scheme', as set out in the agreed Police and Crime Panel Arrangements.

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HAMPSHIRE POLICE AND CRIME PANEL

**Friday, 13th April, 2018 at 10.00 am
Held in Ashburton Hall, Winchester
(Hampshire County Council)**

Councillors:

Chairman

p David Stewart
(Isle of Wight Council)

Vice Chairman

p Jan Warwick
(Hampshire County Council)

p John Beavis MBE
(Gosport Borough Council)
p Simon Bound
(Basingstoke & Deane Borough Council)
p Ryan Brent
(Portsmouth City Council)
p Ken Carter
(East Hampshire District Council)
p Trevor Cartwright MBE
(Fareham Borough Council)
p Steve Clarke
(New Forest District Council)
a Adrian Collett
(Hart District Council)

p Tonia Craig
(Eastleigh Borough Council)
p Lisa Griffiths
(Winchester County Council)
p Ken Muschamp
(Rushmoor Borough Council)
p Ian Richards
(Test Valley Borough Council)
p Dave Shields
(Southampton City Council)
p Leah Turner
(Havant Borough Council)

Co-opted Members:

Independent Members

p Michael Coombes
p Bob Purkiss MBE

Local Authority

a Reg Barry
p Frank Rust
p Lynne Stagg

At the invitation of the Chairman:

Paul Griffith
Michael Lane
James Payne

*Legal Advisor to the Panel
Police and Crime Commissioner for Hampshire
Chief Executive, Office of the Police and Crime
Commissioner*

BROADCASTING ANNOUNCEMENT

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recordings for broadcasting purposes.

149. APOLOGIES FOR ABSENCE

Apologies were received from Cllr Collett and Cllr Barry.

150. DECLARATIONS OF INTEREST

Members were able to disclose to the meeting any disclosable pecuniary interest they may have in any matter on the agenda for the meeting, where that interest is not already entered in their appointing authority's register of interests, and any other pecuniary or personal interest in any such matter that Members may wish to disclose.

No declarations were made.

151. MINUTES OF THE PREVIOUS MEETING

With a correction to note that Cllr Craig had been in attendance, the Minutes from the meeting of the Panel on 26 January 2018 were confirmed as a correct record and signed by the Chair.

152. QUESTIONS AND DEPUTATIONS

It was explained that correspondence regarding a deputation had been received from a representative of the Police Federation, however it had not been possible within the Panel's Terms of Reference.

153. CHAIRMAN'S ANNOUNCEMENTS

The Chairman took the opportunity to thank Members and in particular those who were standing down from their respective Councils at the forthcoming election, for their contribution to the Panel.

154. POLICE AND CRIME COMMISSIONER'S ANNOUNCEMENTS

The Commissioner addressed the Panel, reassuring them that he was delivering on his promise to keep people safer. He highlighted that 98.3 percent of the budget was spent on policing and detailed a number of areas where resources were being put into policing, including Tasers, the Boat Unit and frontline service.

A short film was shown to the Panel regarding work undertaken beyond policing, which focussed on two recent events and support that had been made available to the victims of crime. With regard to this, the Commissioner highlighted the scope and interaction of different work streams.

The Chairman thanked the Commissioner for his comments and also thanked both him and his officers for hosting the Panel at an event following the previous Panel meeting.

155. **2018/19 BUDGET REVIEW UPDATE**

The Panel received an update on the Commissioner's budget for 2018/19.

The Commissioner confirmed that the budget had been agreed on 23 February 2018 and highlighted the success of the information leaflet that had been sent to all households. He recognised the challenge of finding the right means to communicate with all stakeholders, including police officers and noted that work to develop and raise awareness of the PCC role was ongoing.

An update was received from the chairman of the Finance Working Group, who explained the examination of the budget that had taken place since the past Panel meeting. The Commissioner was asked to comment on any changes to the overall position. Mr Lane noted that originally the budget was conceived without a precept increase and therefore the inclusion of the increase had prevented a number of saving options being taken forward, including to police posts. The majority of posts that had been lost were already vacancies. He recognised that the budget had not been vetoed by the Panel at their January meeting and highlighted that following the Panel's recommendations some elements of revenue spend had been removed, observing that his ambition had been to propose a balanced budget which was reflective of his officer costs. His priority was to make Hampshire safer and 98.3 percent of the budget was for the Chief Constable. The cost of meeting statutory requirements, such as GDPR was also highlighted as placing an additional demand on resources. The rational and impact of the new assistant PCC post was considered and the Commissioner detailed the significant role of criminal justice and the need to engage with suitable expertise and draw that into the wider focus on keeping people safer.

Looking forward, the Commissioner confirmed he would continue to press for a fairer funding formula, but didn't believe this would happen before the next comprehensive spending review. In response to questions from the Panel, he gave details of a £30 million spend on the 101 service to improve operational efficiency and allow better connectivity of data with the aim of modernising the whole service. The Commissioner also confirmed that the marine unit was subject to a professional review, which he would not pre-empt, however he was always keen to maximise partnerships.

It was proposed and agreed that the Commissioner work with the Finance Working Group on achieving a sustainable position, in particular with regards the inclusion of ongoing costs in the base budget.

RESOLVED:

1. That the Panel notes the updated position on the Commissioner's Budget for 2018/19.

2. That the Panel agrees to add a new piece of pro-active scrutiny to its work programme to examine how the PCC is effectively supporting policing in Hampshire and the Isle of Wight.

156. **COMMUNITY STRATEGY**

The Panel received an update from the Police and Crime Commissioner on engaging and building awareness of his role within communities, and how the public can shape approaches to policing and crime.

The Commissioner detailed levels of public interest and support and specific connections with the community relating to the strategy. He also highlighted the strategic objectives set out at 4.4 of the report.

The workshops that had been held were discussed, recognising that the attendance had been low, the Commissioner confirmed that these were only part of the journey. The Panel highlighted the community networks that respective Members were engaged with and encouraged the Commissioner to take advantage of these.

Resolved:

That the Police and Crime Panel note the progress made against the creation and development of the Community Strategy.

157. **ESTATES STRATEGY**

The Panel received an update on the Estates Strategy from the Commissioner, who confirmed that the strategy had been agreed and offered a detailed, local briefing where that would assist individual Members.

The new police investigation centre that was under construction was detailed and specific questions relating to Fareham and Aldershot were addressed.

Resolved:

That the Police and Crime Panel note the update.

158. **POLICING AND CRIME ACT 2017: THE APPROACH TO FIRE AND RESCUE SERVICES**

The Panel received an update from the Commissioner on his position with regard to Fire and Rescue Authorities in the context of the Policing and Crime Act 2017.

The Commissioner confirmed that he supported both Fire and Rescue Authorities in the work they do. He explained that he had not yet made a decision regarding his own position.

Resolved:

That the Police and Crime Panel note the update.

159. POLICE AND CRIME PLAN DELIVERY

The Panel received a quarterly update from the Police and Crime Commissioner detailing delivery against his Police and Crime Plan and setting out priorities and public engagement for the coming quarter.

The Chairman of the Plan Working Group updated the Panel on discussions at recent meetings of the Group. With reference to grant funding, the Commissioner confirmed that everyone who had applied had received a response and clarified that decisions were based on an assessment of likely achievement and outcomes.

The Commissioner proceeded to give a presentation highlighting specific programmes within the Plan, including regarding: the victim care service, the Frankie worker scheme, call time on FGM, cyber protection, Hampshire Pride and Council Tax awareness.

Resolved:

That the Police and Crime Panel note the update on the delivery of the Police and Crime Plan.

160. POLICE AND CRIME PANEL - QUARTERLY COMPLAINTS

Members received a report from the scrutiny officer to the Panel detailing the activities of the Complaints Sub-Committee in the last quarter.

Resolved:

That the quarterly complaints report is noted.

161. POLICE AND CRIME PANEL - WORK PROGRAMME

Members received a report from the scrutiny officer to the Panel which setting out the proposed work programme for the Panel.

Resolved:

That the Police and Crime Panel notes the conclusion of the work programme for the 2017/18 municipal year and agrees that outstanding items be brought forward to a new work programme for 2018/19 for consideration at the next Panel meeting.

Chairman,

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HAMPSHIRE POLICE AND CRIME PANEL

**Friday, 13th April, 2018 at 2.00 pm
Held in Ashburton Hall, Winchester
(Hampshire County Council)**

Chairman

p David Stewart
(Isle of Wight Council)

Vice Chairman

p Jan Warwick
(Hampshire County Council)

p John Beavis MBE
(Gosport Borough Council)
p Simon Bound
(Basingstoke & Deane Borough Council)
a Ryan Brent
(Portsmouth City Council)
p Ken Carter
(East Hampshire District Council)
a Trevor Cartwright MBE
(Fareham Borough Council)
p Steve Clarke
(New Forest District Council)
a Adrian Collett
(Hart District Council)

a Tonia Craig
(Eastleigh Borough Council)
a Lisa Griffiths
(Winchester County Council)
p Ken Muschamp
(Rushmoor Borough Council)
a Ian Richards
(Test Valley Borough Council)
p Dave Shields
(Southampton City Council)
a Leah Turner
(Havant Borough Council)

Co-opted Members:

Independent Members

p Michael Coombes
a Bob Purkiss MBE

Local Authority

a Reg Barry
a Frank Rust
p Lynne Stagg

At the invitation of the Chairman:

Tom Armstrong-Collett *KROMA*
Marcus Cator *Hampshire Constabulary*
Parvin Damani *Muslim Council of Southampton*
Mark O'Sullivan *Age UK IOW*
Ranjeev Pathak *Office of the Police and Crime Commissioner*
James Payne *Chief Executive, Office of the Police and Crime Commissioner*

BROADCASTING ANNOUNCEMENT

The Chairman announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recordings for broadcasting purposes.

162. APOLOGIES FOR ABSENCE

Apologies were received from:

- Councillor Reg Barry, Additional Local Authority Co-opted Member
- Councillor Trevor Cartwright MBE, Fareham Borough Council
- Councillor Adrian Collett, Hart District Council
- Councillor Tonia Craig, Eastleigh Borough Council
- Councillor Lisa Griffiths, Winchester City Council
- Bob Purkiss MBE, Independent Co-opted Member
- Councillor Ian Richards, Test Valley Borough Council
- Councillor Frank Rust, Additional Local Authority Co-opted Member
- Councillor Leah Turner, Havant Borough Council

163. DECLARATIONS OF INTEREST

Members were able to disclose to the meeting any disclosable pecuniary interest they may have in any matter on the agenda for the meeting, where that interest is not already entered in their appointing authority's register of interests, and any other pecuniary or non-pecuniary interests in any such matter that Members may wish to disclose.

No declarations were made.

164. MINUTES OF THE PREVIOUS MEETING

The Minutes from the 26 January 2018 meeting were confirmed as a correct record and signed by the Chair.

165. QUESTIONS AND DEPUTATIONS

No questions or deputations were received by the Panel on this occasion.

166. TRAFFIC RELATED CRIME AND NUISANCE - RESPONSE FROM THE POLICE AND CRIME COMMISSIONER

The Police and Crime Commissioner's (hereafter referred to as 'the Commissioner') comments on the recommendations from the "traffic-related crime and nuisance" proactive scrutiny were noted.

The Chief Executive of the Office of the Police and Crime Commissioner (OPCC) was invited to provide comments.

In response Members heard that the recommendations of the Panel were welcomed by the Commissioner and his office and that great benefit was drawn from the proactive scrutiny work of the Panel. Work already undertaken through previous scrutiny topics is now feeding into policing scrutiny.

In order to enhance road safety across Hampshire and the Isle of the Wight, the Commissioner considered partnership to be absolutely vital and that finding better ways to enforce safe and legal driving behaviour was critical. The Commissioner was mindful of the continued concern regarding traffic issues and noise disturbance on the A32. Hampshire County Council have agreed to take the lead in responding to these concerns and the Commissioner welcomes the steps they are making.

The OPCC, following the Panel's scrutiny, are reviewing engagement with stakeholders and, as part of this work, are considering how information can be shared more effectively with local Town and Parish Councils.

The Panel's scrutiny also discussed the work of the Community Speedwatch groups across Hampshire and the Isle of Wight. It was heard that Hampshire Constabulary were looking at a new initiative regarding citizens in policing. To support this work the OPCC were seeking to analyse data from across all groups, to develop a mapping tool to identify the hotspots for speeding across the County, however were experiencing difficulties as data was not recorded consistently or in the same way by all. The Chief Executive further explained that he had spoken to the constabulary lead for Community Speed Watch and requested their support in accessing the more detailed information stored within the machines used to record speeds by the groups.

Questions were asked of the Chief Executive of the OPCC. In response the Chief Executive explained:

- He would seek clarity from Hampshire Constabulary regarding the legality of using private dash cam footage.
- The use of average speed cameras was still being considered, including seeking updated costs for installation, however the key concern was the potential for increasing road deaths through drivers choosing alternative, more dangerous routes, to avoid average speed recording. The OPCC are also continuing to liaise with Hampshire County Council, lobbying for a change in their policy for the installation of Speed Indicator Devices.
- The new Tableau system, developed by the OPCC, would be ready to go live in June. The system takes a ground-breaking approach to identify concerns by locality and will provide both county level and local data. The primary reason for its design was for use by Community Safety Partnerships, but it will also be made available to other strategic and community partners as well as options being considered for use by other appropriate organisations access on a commercial basis. The OPCC have committed to the

ongoing analysis of data within the system so that judgements can be made on the basis of the systems profiling capability.

RESOLVED:

That the Commissioner's response is noted and published on the Panel's website.

167. CYBER FRAUD - RECOMMENDATIONS AND OUTCOMES

The final draft of the outcomes and recommendations from the 'Cyber Fraud' proactive scrutiny was presented before the Panel, by the Police and Crime Plan working group.

Members agreed the outcomes and recommendations from the 'Cyber Fraud' proactive scrutiny. The Chairman explained that these would be sent to the Police and Crime Commissioner for Hampshire for response.

The Chairman further explained that the Panel's letter of recommendation would be published on the Panel's website and shared with those who provided evidence to the review.

168. PROACTIVE SCRUTINY WORK PROGRAMME

169. HATE CRIME

Members heard that this proactive scrutiny session would be focused on the topic of 'Hate Crime'. A scope for this review (see Appendix One to Item Eight in the Minute Book) had been agreed by the Plan working group, who had written to stakeholders in the previous weeks to collate evidence (see Appendix Two to Item Eight in the Minute Book).

The key questions asked of witnesses were:

- 1) Since the publication of the Police and Crime Plan in 2016, how successful do you feel the PCC has been in his pledge to address hate crime? What changes have you observed, since this time, in the approach to supporting victims and those vulnerable to hate crime within our communities?
- 2) Are you aware of the current strategic approach to policing hate crime? Can you identify any areas where the policing provision, within Hampshire and the Isle of Wight, in response to hate crime could be improved?
- 3) How effective do you feel the PCC and his office have been in engaging with partners to enhance the approach to preventing hate crime and to

encourage greater community cohesion? What opportunities do you feel exist for greater engagement?

- 4) What engagement is currently being undertaken with local residents and victim support groups to better understand their concerns regarding hate crime? How could the PCC support or improve the current approach?
- 5) What do you think should be the priorities for action to address hate crime and enhance community cohesion within Hampshire and the Isle of Wight? What challenges exist which could prevent or delay these actions from being delivered?
- 6) Are there any examples of successful approaches in tackling, and supporting victims of hate crime which you or your organisation are aware of, either within Hampshire and the Isle of Wight or in other areas?
- 7) Is there anything further that you can provide to the Panel that will assist us with our proactive scrutiny of this topic?

It was heard that this proactive scrutiny session would allow the Panel to scrutinise and support the Commissioner, given his intention to prevent and tackle hate crime across Hampshire and the Isle of Wight. This scrutiny would consider how the Commissioner is listening to and engaging partners, community associations and members of the public across the two counties in efforts to enhance outcomes for victims and to encourage them to come forward to report their concerns. The review would also consider how effectively the Commissioner is holding the Chief Constable to account for policing strategy focussed upon tackling and preventing hate crime.

Noting a refreshed layout for the session, the Chairman invited Councillor Simon Bound, on behalf of the Panel and the Panel's Plan Working Group, who take a lead for proactive scrutiny work, to act as facilitator for the session.

Councillor Bound explained that the oral evidence giving session would take the format of a witness expert panel, with all representatives present being given the opportunity to answer questions from the wider Panel. Discussion was encouraged, and any questions that were not answered on the day would be fed back to witnesses for a written response after the meeting.

The expert witnesses were provided with the opportunity to introduce themselves. Members heard:

- The Muslim Council of Southampton (MCS) seeks to provide opportunities for Muslim communities, particularly the young people within

those communities, and focusses upon supporting integration with the wider community.

- KROMA aims to empower LGBTI community through raising awareness, and supporting inclusion.
- AGE UK IOW are an independent charity which offers 26 different services for those aged 50 and over living on the Isle of Wight. Highlighted was the 'Good Neighbour Scheme' which has provided support to older residents, many of whom had felt isolated and vulnerable. After identifying that a significant cohort of those being supported were members the LGBTI community, Age UK IOW received funding from the OPCC to run specific services supporting the LGBTQI community and those experiencing domestic violence.
- Marcus Cator, Hampshire Constabulary, currently worked within the Portsmouth city area, and had spent the last 18 months focussing upon community cohesion and hate crime.
- Ranjeev Pathak was leading the OPCC's approach in tackling hate crime.

The witness panel were then asked a number of questions relating to the work of the Commissioner in tackling and preventing hate crime. In response to their questions Members heard:

Reporting

- Hate crime is particularly harmful, as it is targeted at a person's core being. Anyone can be a victim of hate crime, and identifying and supporting victims can be complex, as many victims may have been targeted as a result of multiple characteristics.
- Home Office figures indicated that in 2016/17 police forces in England and Wales recorded 80,393 hate offences, an increase of 29% on the previous year. Whilst the Crime Survey of England and Wales, using combined data from the survey estimated that on average there were 222,000 hate incidents per year between 2012/13 – 2015/15. Hate Crime targeted at disabilities is of particular concern, where only 1 in 34 incidents are reported to the police.
- Age UK IOW stated that a significant proportion of the LGBTI community on the Isle of Wight had been secret for a long time. Reports to their service have suggested that hate crime is a daily occurrence on the island. Their service users suggested that a confidence gap exists with the police, which may impact upon reporting.
- Victims have reported that information captured from the initial report by Hampshire Constabulary, through the contact centre, has not always been correct. However reports have suggested that when an officer from Hampshire Constabulary visits a victim the service received was "superb".
- Hampshire Constabulary are undertaking a pilot, with funding from EU, to enable their officers to be better equipped to respond to hate crime incidents. The inventive approach will train officers using an interactive

suite of options, to help them to better understand the impact they can make on the victim's journey.

- It was recognised as vital that statutory bodies and support services give victims the confidence to come forward; with the knowledge and that they will receive appropriate help and support. If all parties demonstrate a determination to do this then it was felt hate crime reporting should increase.
- Comparisons were made to domestic violence and sexual abuse, where reporting had increased significantly in recent years, following raised awareness which has encouraged victims to come forward.

Councillor Ken Muschamp left the meeting at this point.

Community Cohesion

- Community cohesion and hate crime go hand in hand. Hate crime fractures communities and it is recognised that our societies are not as clear and cohesive as they need to be, and a lack of tolerance exists within many communities. Once hate crime becomes normalised within communities, environments become hostile and victims keep quiet and are less likely to report incidents to the police.
- Awareness should not only be focussed on victims, but in helping people to understand and appreciate the impact hate crime can have on individuals.
- MCS explained that the general feeling from their communities is that nothing happens following abuse and it is being normalised and accepted by vulnerable communities. Real fears are coming forth from individuals who now won't go outside of their homes for risk of falling victim. To support and raise the confidence of residents, MCS are working with Tell Mama to run safety programmes.
- Nationally, anti-Semitic crime is increasing. To date the OPCC have had very little engagement with Jewish community regarding hate crime, and having recognised this as a concern are now seeking to develop links with these communities.
- Asylum seekers and homeless persons awaiting their status are also an area of concern, as many are too worried to report incidents of hate crime in case it effects their immigration status

Rural Engagement

- The written evidence received from a number of the rural areas and town and parish councils suggested that hate crime wasn't present within their communities. This viewpoint suggested that further awareness raising in these areas was a significant priority.
- Whilst the characteristics, which may see people falling victim to hate crime might be different in rural communities, the potential for hate crime is still present. It was recognised that messages to rural populations may

need to differ to those in other, more urban areas to help residents understand and be more aware of different forms of hate crime.

- In particular it was felt that the higher proportion of more elderly residents within rural communities may be contributing to this lack of awareness, as views which were once socially accepted now need to be challenged, particularly where hate crime may stem from such views.
- The OPCC suggested that the Panel's scrutiny has highlighted this is a real issue, much greater than was recognised. Whilst urban areas are engaged in tackling hate crime it appears that rural communities need greater support in doing so.
- The Isle of Wight was regarded as having come a long way over the previous year, in terms of awareness and tolerance and cultural awareness. Age UK explained that have a good footprint on the island and that the good neighbour scheme has been a significant contributing factor in improvements. The scheme created a safe place where individuals felt comfortable in disclosing concerns they hadn't felt able to before.

Wider impacts

- The issues impacting upon hate crime are wider than concerns regarding reporting. Political issues, such as Brexit, and counter-terrorism approaches, such Prevent, have had a negative impact within certain communities and fuelled an increase in hate crime.
- The role of the media and social media was recognised in fuelling hate crime, particularly in the impact felt by the Muslim community.
- Recently media reported letters sent anonymously threatening a "Punish a Muslim Day" on 3rd April. MCS noted that they had received a letter of support from Hampshire Constabulary, although had not received any communication from local authorities.
- MCS expressed that they have a very good relationship with Hampshire Constabulary and that they share and receive information from the Constabulary at their quarterly meeting.

Community remedy

- Most victims of hate just want it to stop. They don't want to go to court they just want to live their lives and to have tolerance within their communities.
- Hate crime is a challenging area, like domestic abuse, in that permission has to be sought from the Crown Prosecution Service to bring forward a charge and out of court disposals options are very limited. The Director of Public Prosecution is currently looking at the use of conditional cautions in case of hate crime.
- The use of restorative justice is also difficult because, in order for it to be effective, it would need offenders to change their fundamental beliefs.

- Within certain communities elements of restorative justice may be accessible, through the use of mediation and conflict resolution by community leaders.
- Parental impact on person's fundamental beliefs can be very significant, as can peer pressure. Criminalisation of children, as a result of these formed beliefs is of key concern, particularly with the lack of other out of court disposals.

Third Party Reporting Centres

- The McPherson review in 1998 had demonstrated that victims of hate crime were not, at that time, confident in reporting their concerns directly to the police. The report recommended that there should be access for victims to be able to make an independent report of crime, 24 hours a day.
- Across Hampshire and Isle of Wight the number of independent hate crime reporting centres had grown from three to 49, with hopes to increase this number in the future. Whilst these reporting centres were geographically spread, there was a more significant concentration of centres along the south coast, with 20 based within in Southampton and a further 20 provided across the two counties within local Citizen Advice Bureaus. The OPCC provides support to these reporting centres through the provision of literature and access to training provided by Hampshire Constabulary. The longer term vision of the Commissioner was, to avoid isolation, to join-up the work of all the reporting centres as one wider scheme.
- It is hoped that a similar model of third party reporting centres, currently in place across Southampton, can be replicated within the Portsmouth area.
- KROMA are one of those third party reporting centres and demonstrates that you don't need to have a specifically physical location to be a reporting centre. Currently reporting is available at any one of KROMA's five meet up groups and they also have a facility for members of the LGBTI community to call or email them to make a report.
- Local Citizen Advice Bureaus were recognised by the OPCC as ideal locations for third party hate crime reporting, as people talk to them about wider issues affecting them allowing staff an opportunity to identify further concerns, including hate crime.
- Eastleigh Borough Council had become a third party reporting centre and the OPCC hoped all councils, across Hampshire and the Isle of Wight, might consider become third party reporting centres, as a central safe environment which is easily accessible by residents.

Councillor Steve Clarke and Councillor David Stewart left the meeting at this point.

Partnership

- It was agreed that a partnership approach was vital in order to address Hate Crime and that partners needed to come forward with a commitment to addressing concerns and breaking down silo working.
- It was also felt important that partners mainstream hate crime and make it a thread across everything they do.
- Local Authority websites had been observed to have little information on hate crime, or signposts available to those seeking support.
- Communities were part of the solution and were a key partner in prevention of hate crime. It was felt important for support services to understand the hierarchy in ethnic cultures and within different communities. Without this understanding, support offered may be presented in a way that is unwelcomed, and therefore reduce community engagement.

Councillor Bound closed the session by thanking the witnesses for the evidence they had provided. He further explained that the Panel's conclusions will be summarised and recommendations to the Commissioner will be brought to the next Panel meeting in July 2018.

Chairman, 6 July 2018

Police and Crime Plan

Delivery Progress Update

July 2018

Police and Crime Plan | Dashboard Summary

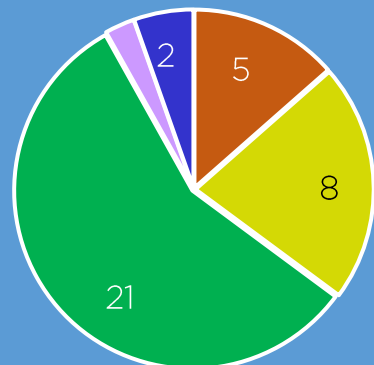
Completed projects

36 ↑

9 projects delivered:

- Integrated Domestic Abuse Service - Portsmouth
- Domestic Abuse Perpetrators Hampshire and Southampton
- Victim Care Service Contract Renewal
- Newly Commissioned Restorative Justice Service
- FGM landscape Hampshire
- Review draft FGM strategy (Portsmouth)
- Business Crime Survey
- Firearms Licensing
- Blue Light Collaboration

Completed projects per strand



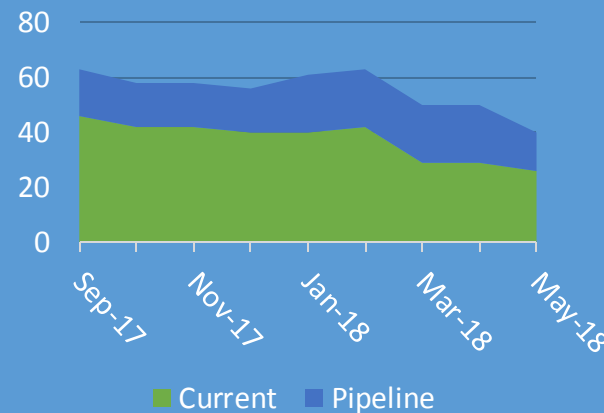
Current projects

26 ↓

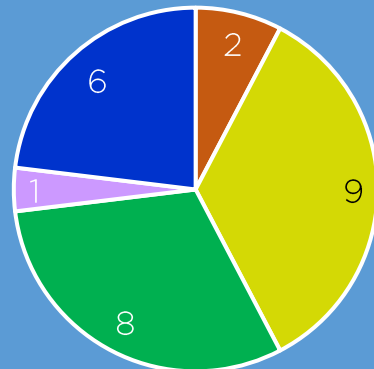


2 projects initiated:

- University Collaboration
- Implementation of New Modern Slavery Partnership Model



Current projects per strand



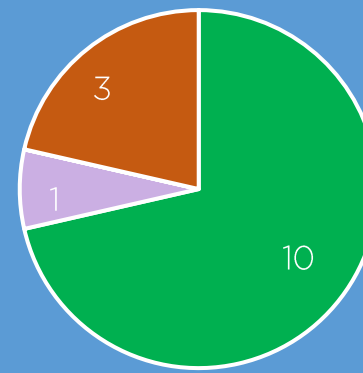
Candidate projects

14 ↓

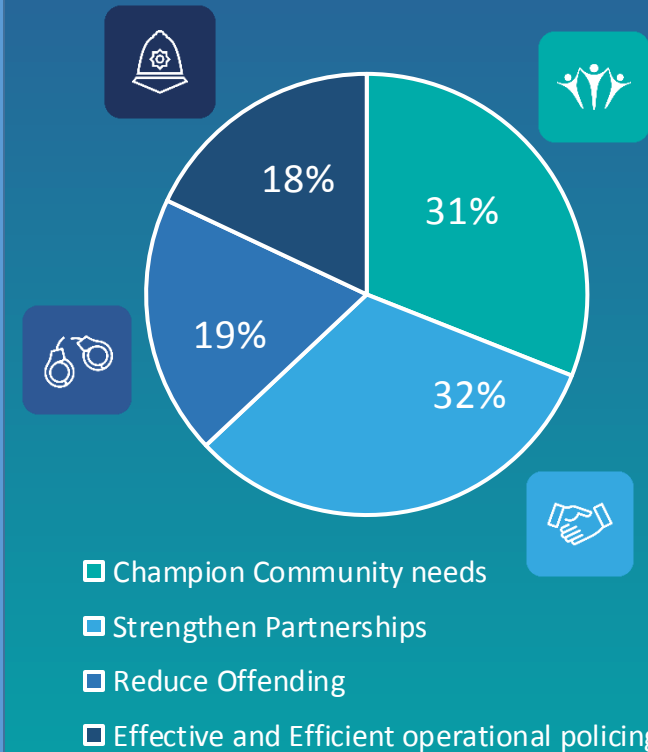
4 new candidate projects identified:

- Drugs - rehabilitation & county lines
- Criminal Justice Golden Thread
- Serious Violence & Domestic Abuse
- Estate Change Programme Phase 3

Future projects per strand



PROJECTS SPLIT ACROSS PRIORITIES



Police and Crime Plan | Project Spotlight

PC PARTNERSHIPS AND COMMISSIONING

HARMFUL CULTURAL PRACTICES

Page 23

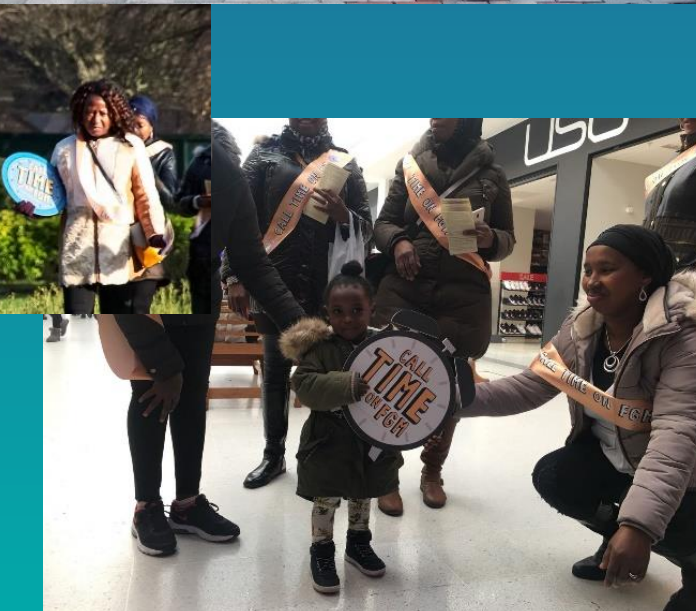


Overview

- Understand FGM landscape across Hampshire Policing area and identify where PCC can support
- To build trust, confidence and relationships between all stakeholders
- Because policing alone is not enough

Outcome

- Call Time On FGM - multi-agency campaign (Feb 18)
- Governance and alignment with Hampshire Constabulary's Force Silver Group (pan Hants)
- PCC's Office to chair Portsmouth Operational Group with support of all partners, including community representatives
- Guidance document produced on statutory duty to report
- PCC to lead summer schools campaign



UNIVERSITY COLLABORATION



Page 24



Overview

- Developing a partnership through collaborating with Winchester University
- Masters students undertaking research projects that will inform decisions for future commissioned services
- Developing the Office's research and evidence base

Outcome

- Partnership with local higher education provider
- Research and evidence to be used for decision making
- Providing practical and work based opportunities for students

Police and Crime Plan | Delivery Progress



Current Projects			
Project	Objective	Forecast End Date	
Big Conversations	Estate Change Programme Phase 1 & 2	To successfully deliver the approved Estate Strategy	Q2 2020
	General Data Protection Regulations (GDPR) (statutory)	To ensure that the Office of the Police and Crime Commissioner is ready for the implementation of the GDPR legislation in May '18.	Q3 2018
Big Issues	Review use of SafetyNet	To undertake a review of the current use of SafetyNet and identify opportunities for improving the way in which information is currently shared with partners	Q2 2018
	Cyber Safety - Youth Commission	Cyber Ambassadors pilot completed, progress towards a universal method of reporting, research issues young people are currently facing online	Q3 2018
	Substance misuse - Youth Commission	To implement recommendations from previous cohort and embed lethal highs work with partners	Q3 2018
	Hate crime - Youth Commission	To research young people's knowledge and views of hate crime & launch findings in Hate Crime Awareness week. To raise awareness of 3rd party reporting centres. To support the Police Apprentice Hate Crime project in Portsmouth.	Q3 2018
	Unhealthy relationships - Youth Commission	To raise awareness with young people of the early warning signs of an unhealthy relationship and what is a healthy relationship	Q3 2018
	Mental Health - Youth Commission	Research issues young people are currently facing and solutions to tackle them. Raise awareness of support/self-help that are available for those with low level mental health issues.	Q3 2018
	Police Complaints Reform (statutory)	Implementation of Policing and Crime Act 2017 provisions as relating to the role of the PCC in the police complaints system	Q4 2018
	Integrated Domestic Abuse Service - Hampshire	To support victims of DA across the HCC area.	Q1 2019
	Integrated Domestic Abuse Service - Isle of Wight	Support service for victims of domestic abuse of IOW. (Forecast end date extended due to contract/financial changes related to Cllr Peace).	Q4 2018

Police and Crime Plan | Delivery Progress



Current Projects

Project	Objective	Forecast End Date	
Commissioning & Partnerships Page 26	Development of Barnahus Model	To gather CJS partner views on this model in order to establish if there is an appetite to introduce child houses within H&IOW	Q4 2018
	Trio of Services in Police Custody	One service to support all vulnerable prisoners in custody, including: <ul style="list-style-type: none"> • Arrest Referral • Pre-sentence Assessments • Liaison & Diversion 	Q1 2019
	Youth Prevention & Diversion Services	Future commissioning of the YOTs and other diversionary support services to prevent offending and re offending of young people	Q2 2019
	Establishment of Restorative Justice in Specialist Cases	Development of established group of sexual crime specialists/support services, Hampshire Constabulary and Restorative Justice practitioners to manage the safe application of Restorative Justice	Q3 2018
	Crown Court Training Events	Familiarisation training sessions to be run at Winchester Crown Court (Forecast end date extended to end 2018 to allow for more training dates to be scheduled by the Court in Oct/Nov).	Q4 2018
	Court Films	Films of all crown and magistrates courts within H&IOW which can be used by all CJS partners and commissioned services to familiarise victims and witnesses with court houses and the facilities when due to attend	Q2 2018
	Grants investment Programme	Bi-annual grants rounds	ongoing
	Implementation of New Modern Slavery Partnership Model	Implementation of the review recommendations.	Q1 2019
Community	Communities Strategy	The creation of a Communities Strategy to highlight the Commissioner's commitment to enabling stronger and more self reliant communities	Q2 2018

Police and Crime Plan | Delivery Progress



Current Projects

Project	Objective	Forecast End Date
Fraud - Keeping Safer (merged 'Fraud Courier' and 'Campaign work and business awareness' projects)	To explore how we can keep communities and those seen as more vulnerable to fraud SAFER. Fraud comes in a number of guises and so needs to be tackled in a number of ways to meet the needs of those being defrauded and targeted.	Q4 2019
Cyber - Behaviours	To explore how we can keep communities and those seen as more vulnerable to cyber crimes SAFER - cyber crime comes in a number of formats and so needs to be tackled in a number of ways to meet the needs of those being targeted	Q4 2019
Evaluation of Cyber Ambassadors	The youth commission are investing in a cyber safety initiative - to implement a robust and effective peer service to support and educate pupils on cyber safety	Q4 2019
Heartstone schools project	Aimed at 9 - 12 years olds as they transition from junior to secondary school - the core message of the Heartstone Odyssey story is "live and let live" and provides multiple fictional scenarios which allow children to explore how they would deal with racism / incidents of intolerance that they encounter from any perspective and background and confronting other uncomfortable ideas in a safe and sensitive way	Q3 2018
University Collaboration	Collaborating with academics to utilise information and evaluate services and projects to ensure best value for money	Q2 2022
Data visualisation	Combining partner data to create a self-service tool for Community Safety Partners.	Q2 2018

Police and Crime Plan | Decision Notices



Summary of Decision Notices approved in last quarter

Decision Notice	Date approved	Summary
Allocations under the Supporting Communities Grant Fund	March 2018	Allocations for The Bridge's Support Project, Support to Children Experiencing Domestic Abuse, Chrysalis Counselling and Gosport Borough Council, Community Speed Watch
Implementing the Strategy for New Modern Slavery Partnership Model	May 2018	Approval for funding a part-time post to manage implementation of PCC's Strategy for the new Modern Slavery Partnership Model
Portsmouth Frankie Workers	May 2018	Extension of Frankie worker scheme to Portsmouth
Domestic Abuse Support Service for Victims (Hampshire only) and Domestic Abuse Perpetrators Service (Hampshire and Southampton)	May 2018	Allocation of funding to allow the re-tendering of these services
Research collaboration with university students and lecturers	May 2018	Collaboration with students & lecturers to evaluate commissioning themes and approaches and formation of expert reference panels, includes approval for funding a senior researcher post to manage the project
Request for funding to purchase a learning management system	May 2018	Agreement for virement of £150k to facilitate the purchase of a learning management system for Hampshire Constabulary
Barnardos Hampshire Trafficking post 18 / ICTA Trafficking Service	May 2018	Agreement of funding for deferred application from last grant round for Barnardos
Community Safety Partnerships Grants Fund 2018/19	May 2018	Community Safety Partnerships Grants Fund 2018/19 - agreement of details
Supporting Communities Grant Fund 2018/19	May 2018	Supporting Communities Grant Fund 2018/19 - agreement of details
External support for Hampshire Constabulary projects	May 2018	Agreement for the release of earmarked funds from reserves to engage external support for Force Development projects
To progress the objectives within non urgent public contact discovery project	May 2018	Agreement to the release of funds to the value of £170k from Force reserves to progress the objectives within non urgent public contact discovery project



**POLICE & CRIME
COMMISSIONER**

Serving Hampshire
Isle of Wight
Portsmouth
Southampton

RESPONSE TO

Hampshire Police and Crime Panel
recommendations on:

Cyber-Enabled Fraud

Enquiries To	Nadia Siouty-Burke - Programme Office Lead Police and Crime Commissioner for Hampshire, St. George's Chambers, St. George's Street, Winchester, Hampshire, SO23 8AJ - www.hampshire-pcc.gov.uk - Tel: 01962 871595
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Police and Crime Commissioner's response to Police and Crime Panel recommendations:

- a. The PCC and his office should seek to enhance their engagement with the residents of Hampshire and the IOW in relation to cyber safety and cyber fraud. Consideration should be given to how messages can be targeted to reach the widest possible audience, with a focus on educating the public and local businesses upon how to keep themselves safe from the risk of cyber fraud and encourage the reporting of fraudulent activity.**

Through building upon the public engagement events undertaken throughout 2017, in particular targeting our focus on those more vulnerable to fraud and cyber enabled fraud, attending and raising awareness at the older person's fayres across our region and older driver's week, the PCC and his office have a number of public events lined up. These include the Scam Smart event June 8th 2018 hosted by Caroline Dinenage MP, Older Person's Fayre August 3rd 2018 hosted by Alan Mak MP, the 55+ Info Fest/Winter Warmth Event 2018 taking place Friday 19th October 2018 and our whole month in September 2018 targeted towards Older People. In and alongside all our other engagement events such as our Safer Together events, messaging and keep safe advice is shared and readily available.

We heard at our engagement events from older residents that many do not report acts of fraud committed against them. It is through these public engagement events we reinforce the message to report all fraud and cyber enabled fraud to Hampshire Constabulary. By highlighting the importance to our residents that all fraud types need to be reported to enable a more comprehensive picture of crime across our communities, this in turn helps target resources and awareness campaigns.

We tailor how we engage with our residents to ensure that messaging is heard, relatable and understood. When attending the older person events in 2017, we were informed again and again that printed materials are the preferred method of receiving targeted messages, these can be kept and shared amongst their family and peers, acting as a conversation starter.

- b. Further the PCC and his office should also consider how they might better engage with Town and Parish Councils, to raise the PCC's profile in relation to cyber fraud. Consideration should be given to whether Town and Parish Councils might be willing to support the PCC in his intention to keep communities safer through the dissemination of information within local communities. The evidence would suggest that sharing information in this way may better enable the PCC to access those residents harder to reach through other mediums, and who may therefore be particularly vulnerable to cyber fraud.**

The PCC and his team are in the stages of developing a SAFER pack. This is in partnership with Hampshire Constabulary and Neighbourhood watch. This pack will contain keep safe advice around fraud and cyber enabled fraud, relating to Operation Signature and Operation Liberal. This pack will be available electronically as a downloadable resource for all partners and residents to access.

A short film is also in development highlighting cyber enabled fraud, the victimology of fraud and practical tips on how to keep SAFER.

The pack will also incorporate messaging from Trading Standards, Action Fraud and other organisations raising awareness of fraud related crimes. We are also in the process of working with Hampshire Fire and Rescue Service to develop a fraud/scams insert for the wellbeing packs utilised on welfare visits by HFRS to those who are more vulnerable in our communities.

- c. In his role to support and empower partners, the PCC should continue to encourage and facilitate the sharing of best practice between partners. Through greater sharing of information the PCC should encourage partners to deliver consistent messages Hampshire and IOW wide regarding the approach to tackling cyber fraud and urge members of the public to come forward to report concerns.**

The role of the PCC is to strengthen partnerships and champion community needs. The purpose of the SAFER pack is to bring together both organisations and consistent messaging around fraud and cyber enabled fraud. This will allow for sharing of good practice with differing areas of expertise within the field of fraud, cyber enabled fraud and supporting victims of crime. Through this consistent messaging and united approach we aim to empower residents to report fraud related concerns and incidents.

- d. Through his responsibility to hold the Chief Constable to account, the PCC should regularly review the force's strategic provision for cyber fraud, and assure himself that the Chief Constable's strategic direction will enable Hampshire Constabulary to meet future demand in tackling cyber fraud.**

Fraud is now on the Hampshire Constabulary Force Control Strategy, bringing to the forefront the scale and impact of fraud and cyber enabled fraud across our communities. In holding the Chief Constable to account, the PCC regularly reviews strategic direction of all crimes impacting our communities, working to keep our communities SAFER.

- e. The PCC and his office should review the information currently available within the Commissioner's website for those seeking advice and guidance in relation to staying safer online and/or reporting concerns. This review should also consult Hampshire Constabulary upon the relevance of the information contained within their webpages and consider whether sufficient links are available to enable self referral to partner organisations.**

The PCC's website¹ contains a wide range of crime prevention advice, this is aligned with the force to ensure consistent messaging and routes for reporting crimes and incidents. Crime prevention advice is reviewed to ensure up to date information is made available to both the public and our partners. If there is an

¹ <https://www.hampshire-pcc.gov.uk/crime-prevention>

area of support and advice that is not included, feedback is welcomed to further enhance our web pages.

- f. That the results of the PCC's cyber survey should be shared with the PCP, in due course, highlighting how the PCC intends to incorporate the findings within the strategic priorities of his Police and Crime Plan.**

Following the evaluation of our Cyber Ambassadors project, the PCC's Performance and Information team will be looking to develop a cyber survey which will be reflective of the SEROCU 2015 cyber survey. The cyber survey is a collaborative project with Hampshire Constabulary's cyber protect and prevent teams. Discussions are already underway around the potential questions that will be posed to the public. The results of the survey will provide our region with a cyber profile, enabling for the more effective and efficient targeting of materials and resources for both the force and the PCC's office.

Date: 06/07/2018

Mr Michael Lane
Police and Crime Commissioner for
Hampshire
(by email)

*Elizabeth II Court, The Castle
Winchester, SO23 8UJ*

Telephone: 01962 847336

Fax: 01962 867273

E-mail: members.services@hants.gov.uk

<http://www3.hants.gov.uk/hampshire-pcc>

Dear Mr Lane,

Hampshire Police and Crime Panel's Proactive Scrutiny of Hate Crime

At the 13 April meeting, Members of the Hampshire Police and Crime Panel reviewed the evidence received from yourself and other organisations in relation to Hate Crime within the Hampshire policing area.

This review aimed to scrutinise and support you in your role as Police and Crime Commissioner (PCC) in your intention to prevent and tackle hate crime across Hampshire and the Isle of Wight. This scrutiny considered how well you, in your role as PCC had listened to and engaged partners, community associations and members of the public across the two counties in efforts to enhance outcomes for victims and to encourage them to come forward to report their concerns. The review also considered how effectively you have held the Chief Constable to account for policing strategy focussed upon tackling and preventing hate crime.

The review looked at the following key questions:

- 1) Since the publication of the Police and Crime Plan in 2016, how successful do you feel the PCC has been in his pledge to address hate crime? What changes have you observed, since this time, in the approach to supporting victims and those vulnerable to hate crime within our communities?
- 2) Are you aware of the current strategic approach to policing hate crime? Can you identify any areas where the policing provision, within Hampshire and the Isle of Wight, in response to hate crime could be improved?
- 3) How effective do you feel the PCC and his office have been in engaging with partners to enhance the approach to preventing hate crime and to encourage greater community cohesion? What opportunities do you feel exist for greater engagement?

- 4) What engagement is currently being undertaken with local residents and victim support groups to better understand their concerns regarding hate crime? How could the PCC support or improve the current approach?
- 5) What do you think should be the priorities for action to address hate crime and enhance community cohesion within Hampshire and the Isle of Wight? What challenges exist which could prevent or delay these actions from being delivered?
- 6) Are there any examples of successful approaches in tackling, and supporting victims of hate crime which you or your organisation are aware of, either within Hampshire and the Isle of Wight or in other areas?
- 7) Is there anything further that you can provide to the Panel that will assist us with our proactive scrutiny of this topic?

Following a review of the evidence received, the Panel have outlined their findings below for your consideration.

Findings

Members of the Panel noted that evidence received to the scrutiny had demonstrated that the PCC had taken an active role in addressing hate crime across Hampshire and the Isle of Wight:

- It was recognised through the evidence that Hate Crime prevention was a key element within the PCC's Police and Crime Plan, as well as being a priority for Hampshire Constabulary.
- The conviction rate for Hate Crime had increased from 89.6% in 2016 to 92.4% in 2017, with Hampshire and the IOW being the fourth best performing police force nationally in 2017. In addition the number of cases processed through the Crown Prosecution Service in the same period had increased from 418 to 431.
- A number of organisations including Age UK IOW, Awazz FM and Citizens Advice Hampshire commented upon the support provided by the OPCC in relation to activities to prevent and support victims of hate crime.
- Others expressed a desire for greater engagement including the Muslim Council of Southampton and KROMA, presenting an opportunity for the PCC and his office to work more closely with the communities these organisations support.
- The OPCC has sought to enhance engagement with partners through the introduction, in 2015, of a Hate Crime Working Group. This group brings together a multi-sector group of agencies to focus on challenging the prejudices that fuel hate crime and to enhance community cohesion and victims confidence.

- Awareness amongst partners was generally high, however concerns were identified through this report, which were not previously recognised, about the lack of awareness and engagement in many rural areas.
- A focus for the PCC has been to increase the number of Third Party Reporting Centres (TPRC's) across Hampshire and the Isle of Wight. A grant was awarded, by the PCC, to Citizens' Advice Hampshire to set up their bureaux to function as TPRC's. With these and a number of independent TPRC's being created the total number increased from 3, in March 2017, to 48 in March 2018. It was recognised by partners that this was a positive approach but greater signposting was needed to enhance awareness of the existence of the TPRC's.

Through this evidence it was further recognised that:

- Nationally, hate crime is significantly underreported by victims and therefore enhancing the confidence of victims to come forward and report crimes was identified as the key priority in efforts to reduce hate crime.
- Evidence received highlighted that underreporting of hate crime targeted towards those with a disability is of particular concern, as its estimated that only 1 in 34 incidents are reported to police.
- A confidence gap between victims and the police still existed in some areas, and was being impacted by concerns around the correct identification of hate crime at the initial report. It was however noted that when officers attended a report, that victims had regarded the service as excellent and that further work was being undertaken to enhance awareness of hate crime within the force.
- Both traditional and social media had been used to generate and fuel hate crime, but was also a tool for spreading positive and preventative messages.
- Education was a key element in preventing hate crime. Education and awareness should not just focus upon young people, but also those in their wider family and communities where prejudices may exist.
- Community cohesion and hate crime go hand in hand and that without greater sense of togetherness and tolerance then hate crime will continue to fracture communities.
- Both the PCC and Hampshire Constabulary had sought to enhance engagement with ethnically diverse and BME communities, recognising that ethnicity is one of the core characteristic targeted by hate crime. It was felt that working with the leaders within these communities and delivering communications in languages other than English could further enhance engagement and give victims greater confidence in coming forward.
- With anti-Semitic crime increasing nationally it was recognised that the OPCC needed to increase their engagement within the Jewish communities of Hampshire and the Isle of Wight, to gain a better understanding of local concerns.

Evidence received to the scrutiny had drawn forth a number of examples demonstrating a positive approach to addressing hate crime, including:

- Age UK IOW have run a number of schemes where hate crime prevention is a key element including the Good Neighbour Scheme and LGBT Domestic Abuse and Hate Crime projects. Through the Good Neighbour Scheme in particular it was heard that a safe environment had been created where individuals felt comfortable to disclose hate crime concerns.
- Wessex Crown Prosecution Service (CPS) hold a quarterly Hate Crime Scrutiny Panel. Through this scrutiny the CPS have highlighted an opportunity for Hampshire Constabulary to attend this meeting, and have noted a keenness to engage regularly with the OPCC to share the recommendations and learning outcomes from each meeting.

Recommendations

In reviewing the evidence received, Members brought forth a number of recommendations, which they wish to raise for your consideration:

- a. That the PCC should continue to develop and lead partnership working with other organisations that have a shared interest in addressing hate crime. An initial focus should be to bring partners together agree a consistent approach in supporting and encouraging victims and witnesses to report incidents of hate crime. Longer terms aspirations should seek to enhance community cohesion, through enabling the wider community to identify and understand the impact of hate crime.
- b. The PCC and his office should devise a coherent action plan, through engagement with partners including town and parish councils, to enhance the understanding and awareness of hate crime within rural communities. Consideration should be given to helping residents to identify what hate crime is, and how this profile may vary from that seen in urban conurbations. In devising this approach, regard should be paid to the successes of the Good Neighbour Scheme, recently introduced in the IOW.
- c. Following his pledge to address hate crime, that the PCC continues to enhance support services for victims. Ongoing consideration should be given to ensuring victims are aware of and able to access the services available, and that regard is given to how best to support those victims targeted as a result of multiple characteristics.
- d. That the PCC and his office continue to encourage the growth of third party reporting centres to deliver geographically balanced access pan Hampshire and the Isle of Wight. Following evidence received to this review the PCC should seek to enable these centres to be in the heart of the communities they serve and encourage all unitary, district and borough councils to become third party reporting centres.

- e. Where possible, the PCC and his office should seek to support and encourage schemes which provide education to children and young people focussed on understanding and preventing hate crime. Such schemes should not only focus on children, but on the family and community environment and look to challenge long seated beliefs that might be promoting harmful attitudes.
- f. Following a lack of evidence received to this review, that the PCC engages with and demonstrates his commitment to preventing anti-Semitic hate crime and that targeted towards those with disabilities.
- g. That the PCC should, through his role in holding the Chief Constable to account, seek a resolution to concerns raised regarding the initial recording of hate crime incidents and look to bridge any gap in confidence for victims. The PCC should also support the Chief Constable in aligning operation priorities, with his strategic priorities for hate crime and look to encourage the future integration of hate crime into mainstream policing.

We look forward to receiving, in due course, your response to the recommendations outlined above, including consideration as to how the recommendations made will be incorporated into related activities within your Delivery Plan.

Yours Sincerely,

Chair, Hampshire Police and Crime Panel

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HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	6 July 2018	Item:	12
Title:	Annual Complaints Report		
Contact:	Scrutiny Officer to the Panel		
Tel:	01962 846693	Email:	pcp.complaints@hants.gov.uk

1. Executive Summary

- 1.1 This purpose of this report is to provide the Hampshire Police and Crime Panel (PCP) with an overview of the work undertaken by the PCP's Complaints Sub-Committee over the previous 12 calendar months.

2. Contextual Information

- 2.1 The PCP is responsible for handling complaints made against the Police and Crime Commissioner for Hampshire (PCC), and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred back to the Panel by the IOPC.
- 2.2 The PCP is also required to forward any 'serious' complaint it receives against the PCC to the IOPC. The definition of a 'serious' complaint is 'a qualifying complaint made about conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence'¹.
- 2.3 At its meeting on 19 October 2012, the PCP agreed protocols for how it would handle such complaints. This included the delegation of the initial stages of the complaints handling system to the Chief Executive of the Office of the Police and Crime Commissioner for Hampshire. Should the delegated officer determine that a complaint received should be considered by the PCP's Complaints Sub-Committee, it will be recorded as such and referred to the Panel scrutiny officer.
- 2.4 The complaints protocol is normally reviewed annually to determine if any amendments need to be made. The current version was revised and agreed

¹ As per paragraph 2(6) of Schedule 7 to the Police Reform and Social Responsibility Act 2011

at the 7 July 2017 meeting, and an update has been brought forth for agreement at the 6 July 2018 meeting.

- 2.5 The complaints procedure is displayed on the PCP's web pages, and can be found below:

<http://www3.hants.gov.uk/hampshire-pcp/pcc-complaints.htm>

- 2.6 Each complaint recorded will be subject to an 'informal resolution' process, described in the complaints procedure. Prior to undertaking this, the Complaints Sub-Committee has the opportunity to 'dis-apply' the informal resolution process, should the complaint fall into a number of categories outlined in legislation.

3. Complaints Sub-Committee

- 3.1 The Membership of the Complaints Sub-Committee is as follows:

- Councillor Lisa Griffiths
- Councillor Ken Muschamp
- Bob Purkiss MBE (Chair)
- Councillor Leah Turner

- 3.2 The Sub-Committee receives legal advice from Portsmouth City Council.

4. Complaints Activity – June 2017 to June 2018

Potential Complaints against the PCC

- 4.1 Seven potential complaints were received by the delegated officer between 23 June 2017 and 22 June 2018 (see *Table 1*).

- 4.2 This represents an increase from the previous 12 months (June 2016 - June 2017), when one potential complaint was received.

Complaints Received – Delegated Officer	No. of Complaints
Potential complaints received	7
- Not recorded as a complaint against the PCC	1
- Recorded as a complaint against the PCC	6
- Recorded as a potential 'serious' complaint against the PCC	0

Table 1

Meetings of the Complaints Sub-Committee

4.3 The Complaints Sub-Committee met on five occasions, during the last 12 months. During one of those meetings two separate complaints were determined under the informal resolution procedure.

Outcomes of the Complaints Sub-Committee meetings

4.3 At the time of writing:

- No complaints were on-going.
- One complaint had the informal resolution process dis-applied.
- No complaints had been referred to the IPCC.
- Five complaints had been informally resolved without action. For three of these complaints, however, the Sub-Committee made recommendation to the Commissioner (which did not require an action plan).
- The unreasonable complainant policy had not been applied during the period June 2017 - June 2018 (see Table 2)

Complaints Conclusions	Number of Complaints
Informal resolution process dis-applied	1
Referred to the IPCC	0
Resolved prior to consideration	0
Informally resolved without action	5
Informally resolved with action plan	0
Unreasonable complainant policy applied	0
Complaint still ongoing	0
Complaint withdrawn by complainant	0

Table 2

5 Recommendations

5.1 That the annual complaints report is noted.

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

Procedure for dealing with complaints
against the Police and Crime
Commissioner (Last updated July 2017)

<http://www3.hants.gov.uk/hampshire-pcp/pcc-complaints.htm>

HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	6 July 2018	Item:	13
Title:	Update to Governance Documents		
Contact:	Democratic Support Officer to the Panel		
Tel:	01962 847483	Email:	members.services@hants.gov.uk

1. Executive Summary

- 1.1 The purpose of this paper is to set out revised governance documents previously adopted by the Hampshire Police and Crime Panel (PCP)

2. Terms of Reference for the Panel's Complaints Sub-committee

- 2.1 The Complaints Sub-Committee is responsible for handling complaints made against the Police and Crime Commissioner for Hampshire (PCC), and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred to the Panel by the IPCC.
- 2.2 The Chair of the Sub-Committee has proposed, following legal advice, that the Complaints Sub-Committee be appointed as a formal Sub-Committee of the Panel, as opposed their current status as a working group. The reasoning for this proposition is that it has been recognised that the Sub-Committee now reach determinations regarding the informal resolution of complaints on behalf of the Panel.
- 2.3 To better enable the Sub-Committee to reach the required quorum of three Members for each meeting, it has been requested that the total membership of the group be increased to five, from four.
- 2.1. The wording of the terms of reference have been updated to provide greater clarity regarding the political balance of the membership of the Sub-Committee, to reflect that of the full Panel.
- 2.4 A number of other amendments have been suggested, in response to the proposals above and to enhance the clarity of the document. The proposed updated terms of reference can be found at appendix one.

3. Protocol for the Informal Resolution Procedure Regarding Complaints made Against the PCC

- 3.1. The protocol outlines the timescales under which the Complaints Sub-Committee will seek to determine complaints. Revisions have been proposed to enhance the clarity and transparency of the timelines, reflecting them in clear working days.

- 3.2. It has been agreed that the Panel will now receive an annual report on complaints activity, as opposed to the previous quarterly reporting. It was felt that reviewing data on a 12 monthly basis provided greater clarity and transparency for the comparison and interpretation of the data. The protocol has been updated accordingly to reflect this.
- 3.3. A number of other amendments have been suggested, in response to the proposals above and to enhance the accuracy of the document. The proposed updated protocol can be found at appendix two.

3 Recommendations

- 3.1 That the Panel agree updated Terms of Reference for the Panel’s Complaints Sub-Committee and the updated Protocol for the Informal Resolution Procedure Regarding Complaints made Against the PCC.**

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>
N/A	N/A



COMPLAINTS SUB-COMMITTEE

TERMS OF REFERENCE

1. Role and Purpose of the Complaints Sub-Committee

The Complaints Sub-Committee is a permanent sub-committee of the Hampshire Police and Crime Panel (PCP), with membership agreed annually at the Panel's Annual Meeting.

The PCP is responsible for handling complaints made against the Police and Crime Commissioner (PCC) or the Deputy Police and Crime Commissioner (DPCC) (should one be appointed). The Complaints Sub-Committee's purpose is to review and determine all complaints made against the PCC and DPCC in line with the Panel's 'complaints protocol'.

2. Scope of the Complaints Sub-Committee

Objectives:

1. To review and determine any complaint received against the PCC or DPCC in line with the Panel's 'complaints protocol', which makes allegations of a breach of the PCC's code of conduct. In discharging their duties the Complaints Sub-Committee shall have regard to:
 - The Code of Conduct of the PCC/DPCC;
 - Whether the complaint discloses a specific conduct failure on the part of the PCC/DPCC, identifiable within the Code of Conduct of the PCC/DPCC, or whether it relates to operational matters of the constabulary, and operational policing matters in which the PCC has no authority;
 - The remedies available to it;
 - All other relevant considerations.

In undertaking their responsibilities, the sub-committee will consider how any action plan or recommendation made following review-determination of a complaint will seek to resolve a complaint, and support the PCC in avoiding future complaints of a similar nature.

Exclusions:

The sub-committee will only consider complaints which appear to be qualifying complaints within the meaning of section 31(1)(a) of the Police Reform and Social Responsibility Act 2011.

In accordance with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 and any amending legislation, the Complaints Sub-Committee may not conduct an investigation. The Complaints Sub-Committee may exercise its delegated powers to require the person complained against to provide information or documents or attend before it to answer questions or give evidence, as this will not be regarded as an investigation. However, any other step intended to gather information about the complaint, other than inviting the comments of the complainant and the person complained against, will be likely to amount to investigation.

If, at any stage, the IPCOPC informs the PCP that they require the complaint to be referred to them, the sub-committee will do so on behalf of the PCP. If matters come to light during the resolution process which indicates the commission of a criminal offence, the complaint must be referred to the IOPCG by the sub-committee as a potential 'serious complaint' and any resolution process suspended.

3. Method

The sub committee meet on an ad-hoc basis in response to complaints activity, in accordance with the 'complaints protocol'. ~~This will be, as per the 'complaints protocol' through both 'electronic' and 'in person' meetings, depending upon the evidence provided and complexity of any complaint.~~

As a ~~working group of the Panel, meetings will not usually be held in public, and Sub-Committee of the Panel~~ access to information rules for the public will ~~not~~ apply to these meetings. Circulation of Agenda's and minutes will be in accordance with Rule 4 of the Panel's Rule of Proceedings. –

It is anticipated that, under the provisions of Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to Information) Act 1985, the press and public will be excluded for the consideration and determination of the complaint/s, at any meeting, on the grounds that the reports(s) contain or there may otherwise be disclosed information which is defined as exempt in Part 1 of Schedule 12A to the Local Government Act 1972, where the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

At any stage, members of the sub-committee or their supporting officers may seek legal advice from the Panel's legal adviser.

4. Membership

The Membership of the Sub-Committee is ~~for the year is~~ determined during the Annual Meeting of the Panel, ~~where Members can volunteer for nomination to this sub-committee, with the final membership agreed by the full PCP.~~

~~All members of the PCP are eligible for membership although the sub-committee should, where possible be chaired by one of the PCP's two independent co-opted members.~~

The sub-committee shall be appointed on a politically proportionate basis and cross party group made up of three five members. Membership shall include one of the PCP's two independent co-opted Members, who shall be appointed Chairman.

If during any meeting of the Sub-Committee, the Chair after counting the number of members present declares that there is not a quorum¹ present the meeting shall stand adjourned. The consideration of any business not transacted shall be adjourned to a time fixed by the Chair.

5. Outcomes

The Complaints Sub-Committee will provide an annual quarterly report to the full AGM of the PCP, held in public, highlighting setting out complaints activity during ~~that quarter~~ the previous 12 calendar months.

Annexe

Background

The PCP is responsible for handling complaints made against the Police and Crime Commissioner for Hampshire, and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred back to the Panel by the Independent Police Complaints Commission. In 2012, the PCP agreed that all complaints received should be considered by a Complaints Sub-Committee, in accordance with its agreed 'Complaints protocol'.

Further information can be found online:

<http://www3.hants.gov.uk/hampshire-pcp/pcc-complaints.htm>

¹ The Quorum for meetings of the Sub-Committee shall be Members, in accordance with the Local Government Act 1972.

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HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	6 July 2018	Item:	14
Title:	Membership of Sub-Committee and Working Groups		
Contact:	Scrutiny Officer to the Panel		
Tel:	01962 847483	Email:	members.services@hants.gov.uk

1. Executive Summary

- 1.1 The purpose of this paper is to set out the proposed membership of the working groups and sub-committee that operate under the Hampshire Police and Crime Panel (PCP).

2. Sub-Committee and Working Groups

Complaints Sub-Committee

- 2.1 The PCP is responsible for handling complaints made against the Police and Crime Commissioner for Hampshire (PCC), and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred back to the Panel by the IPCC.
- 2.2 At its meeting on 19 October 2012, the PCP agreed that all complaints received should be considered by a Complaints Sub-Committee. The terms of reference for this Sub-Committee are attached as Appendix One.
- 2.3 This Sub-Committee meets on an ad hoc basis. In the previous year, the Sub-Committee has met once in person.
- 2.4 It is suggested that this working group has a membership of five, one of which is to be an independent member of the Panel who Chairs the Sub-Committee. This enables decision-making by the Sub-Committee to be faster, and will allow members on the Sub-Committee to develop an in-depth knowledge of the complaints process.
- 2.5 It is suggested that, as in previous years, the Chairman will not be a member of this Sub-Committee. The chairman's role in the complaint process will be to review outcomes and the protocol on an annual basis with the Chairman of the Sub-Committee. This will enable the Chair to be independent of the process should an issue relating to the handling or outcome of a complaint arise.

Police and Crime Plan Working Group

- 2.6 The PCP set up the Police and Crime Plan working group following the election of the Police and Crime Commissioner in May 2016, in order to

review the draft Police and Crime Plan. It has remained active since this time for the purpose of monitoring the implementation plan and drafting and leading the work-programme for proactive scrutiny sessions. The proposed updated terms of reference for this Sub-Committee are attached as Appendix Two.

- 2.7 The Police and Crime Plan working group has met four times in the last year, and these are scheduled in advance.
- 2.8 It is recommended that the membership of this working group remain at five members.

Finance Working Group

- 2.9 The PCP set up the Finance working group in 2012/13 in order to scrutinise the proposed budget and related financial papers prior to the PCP's review of the proposed precept. Since this time, it has continued to meet in order to review information in advance of the annual scrutiny of the proposed precept.
- 2.10 The Finance working group has met four times in the last year, and these are scheduled in advance as much as possible.
- 2.11 It is recommended that the membership of this working group remain at five members.

3 Recommendations

- 3.1 That the Panel agree the final membership of the Complaints Sub-Committee, Police and Crime Plan working group and Finance working group for the 2018/19 year.**

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

N/A

N/A



COMPLAINTS SUB-COMMITTEE

TERMS OF REFERENCE

1. Role and Purpose of the Complaints Sub-Committee

The Complaints Sub-Committee is a permanent sub-committee of the Hampshire Police and Crime Panel (PCP), with membership agreed annually at the Panel's Annual Meeting.

The PCP is responsible for handling complaints made against the Police and Crime Commissioner (PCC) or the Deputy Police and Crime Commissioner (DPCC) (should one be appointed). The Complaints Sub-Committee's purpose is to review and determine all complaints made against the PCC and DPCC in line with the Panel's 'complaints protocol'.

2. Scope of the Complaints Sub-Committee

Objectives:

1. To review and determine any complaint received against the PCC or DPCC in line with the Panel's 'complaints protocol', which makes allegations of a breach of the PCC's code of conduct. In discharging their duties the Complaints Sub-Committee shall have regard to:
 - The Code of Conduct of the PCC/DPCC;
 - Whether the complaint discloses a specific conduct failure on the part of the PCC/DPCC, identifiable within the Code of Conduct of the PCC/DPCC, or whether it relates to operational matters of the constabulary, and operational policing matters in which the PCC has no authority;
 - The remedies available to it;
 - All other relevant considerations.

In undertaking their responsibilities, the sub-committee will consider how any action plan or recommendation made following determination

of a complaint will seek to resolve a complaint, and support the PCC in avoiding future complaints of a similar nature.

Exclusions:

The sub-committee will only consider complaints which appear to be qualifying complaints within the meaning of section 31(1)(a) of the Police Reform and Social Responsibility Act 2011.

In accordance with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 and any amending legislation, the Complaints Sub-Committee may not conduct an investigation. The Complaints Sub-Committee may exercise its delegated powers to require the person complained against to provide information or documents or attend before it to answer questions or give evidence, as this will not be regarded as an investigation. However, any other step intended to gather information about the complaint, other than inviting the comments of the complainant and the person complained against, will be likely to amount to investigation.

If, at any stage, the IOPC informs the PCP that they require the complaint to be referred to them, the sub-committee will do so on behalf of the PCP. If matters come to light during the resolution process which indicates the commission of a criminal offence, the complaint must be referred to the IOPC by the sub-committee as a potential 'serious complaint' and any resolution process suspended.

3. Method

The sub committee meet on an ad-hoc basis in response to complaints activity, in accordance with the 'complaints protocol'

As a Sub-Committee of the Panel access to information rules for the public will apply to these meetings. Circulation of Agenda's and minutes will be in accordance with Rule 4 of the Panel's Rule of Proceedings.

It is anticipated that, under the provisions of Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to Information) Act 1985, the press and public will be excluded for the consideration and determination of the complaint/s, at any meeting, on the grounds that the reports(s) contain or there may otherwise be disclosed information which is defined as exempt in Part 1 of Schedule 12A to the Local Government Act 1972, where the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

At any stage, members of the sub-committee or their supporting officers may seek legal advice from the Panel's legal adviser.

4. Membership

The Membership of the Sub-Committee is determined during the Annual Meeting of the Panel

The sub-committee shall be appointed on a politically proportionate basis and made up of five members. Membership shall include one of the PCP's two independent co-opted Members, who shall be appointed Chairman.

If during any meeting of the Sub-Committee, the Chair after counting the number of members present declares that there is not a quorum¹ present the meeting shall stand adjourned. The consideration of any business not transacted shall be adjourned to a time fixed by the Chair.

5. Outcomes

The Complaints Sub-Committee will provide an annual report to the AGM of the PCP, held in public, setting out complaints activity during the previous 12 months.

Annexe

Background

The PCP is responsible for handling complaints made against the Police and Crime Commissioner for Hampshire, and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred back to the Panel by the Independent Police Complaints Commission. In 2012, the PCP agreed that all complaints received should be considered by a Complaints Sub-Committee, in accordance with its agreed 'Complaints protocol'.

Further information can be found online:

<http://www3.hants.gov.uk/hampshire-pcp/pcc-complaints.htm>

¹ The Quorum for meetings of the Sub-Committee is three Members, in accordance with the Local Government Act 1972.



POLICE AND CRIME PLAN WORKING GROUP

TERMS OF REFERENCE

2. Role and Purpose of the Police and Crime Plan Working Group

The Police and Crime Plan Working Group is a permanent working group of the Hampshire Police and Crime PCP (PCP), with membership agreed annually at the PCP's Annual Meeting.

The Police and Crime Plan Working Group's purpose is to take a lead on the PCP's proactive scrutiny work programme as well as supporting the PCP in their statutory responsibility to contribute to the development of the Police and Crime Commissioner's (PCC) police and crime plan.

2. Scope of the Police and Crime Plan Working Group

Objectives:

2. *To take a lead in the PCP's scrutiny of delivery against the police and crime plan. Key activities include:*
 - a. Reviewing the draft police and crime plan, ahead of its scrutiny by the full PCP. Through this activity Members of the working group will make recommendations to the PCC.
 - b. Reviewing any subsequent updates to the police and crime plan as required.
 - c. *Reviewing and scrutinising quarterly performance data, provided by the OPCC, outlining delivery against the objectives of the police and crime plan. Through this review the working group should identify key points of interest and/or concern to be brought forth to the full Panel meeting.*
3. To take a lead on the PCP's proactive scrutiny work programme. Key activities include:

- Making recommendation to the full PCP upon themes for the proactive scrutiny reviews
- Drafting the scope for proactive scrutiny sessions, including the identification of written witnesses to approach for written and oral evidence, and lines of enquiry for the review.
- Reviewing written evidence received, and identifying lines of enquiry for and oral witnesses to invite to the public evidence sessions.
- Leading the drafting of scrutiny reports prior to full PCP approval, including the identification of conclusion and recommendation areas.
- Reviewing the PCC's response to the recommendations of the PCP's scrutiny reports and monitoring progress against the recommendations made.

In undertaking their responsibilities, the working group will consider how outcomes from scrutiny reviews can support the PCC in the delivery of the police and crime plan and inform and enhance the approach to tackling crime and improving community safety across Hampshire and the Isle of Wight.

Exclusions:

The working group will only consider matters which relate to the role and duties of the PCC, and not those which specifically regard operational policing or the responsibility of other statutory bodies.

3. Method

The working group will meet a minimum of four times per year, with additional meetings scheduled in advance as required to support the review of the police and crime plan or the needs of the scrutiny programme. The four scheduled meetings will take place approximately six weeks before date of the full PCP meetings. As a working group of the Panel, meetings will not usually be held in public, and access to information rules for the public will not apply to these meetings.

The working group may call on any member of the PCP to join them as an 'expert' adviser, in order to support the effective discharge of their responsibilities.

Where the working group requires further information in order to enhance the efficiency of the proactive scrutiny work programme, such information will be requested.

Additionally members of this working group will usually represent the PCP at conferences hosted by the Office of the Police and Crime Commissioner for Hampshire (OPCC) and other organisations which

focus upon on the thematic scrutiny topics being reviewed and considered by the PCP.

4. Membership

Membership for the year is determined during the Annual Meeting, where Members can volunteer for nomination to the working group, with the final membership agreed by the full PCP.

The working group shall be made up five members. All members of the PCP are eligible for membership and the working group should, where possible, seek to be a cross party group.

The working group may request additional members of the PCP to contribute to the activities of the working group as they find advantageous in the course of their considerations. The working group may also invite representatives of the OPCC or other expert advisers to attend meetings in order to provide advice, but these members will not be full members of the working group.

5. Outcomes

The working group will provide reports and updates, including outlining any recommendations, to the formal meetings of the Panel.

Annexe

Background

The Police and Crime Plan Working Group was set up on 2012 in order to review the draft Police and Crime Plan prior to the PCP's scrutiny of it in March 2013.

The PCP agreed at their January 2014 meeting to build on the 'statutory functions' by moving to a fuller work-programme focusing on core elements of the PCC's Police and Crime Plan. This included an agreement to:

- Hold two sessions at each meeting, with the morning session agenda items relating to the PCP's statutory functions and the afternoon session hosting a proactive scrutiny evidence gathering session.
- Hold additional meetings of the Police and Crime Plan working group in order to set the agenda for the afternoon sessions of the PCP, which would be based on the priorities of the Police and Crime Plan.
- Plan scrutiny sessions in advance so that information can be invited from the PCC, key partner stakeholders, and the public (written and oral evidence as specified by the members) in a timely fashion.
- Report to the PCC conclusions and recommendations outlining the PCP's findings following their scrutiny session.

The Plan Working Group has remained active since this time for the purpose of monitoring the implementation plan and through this to set themes for the proactive scrutiny and lead on the work in this area on behalf of the PCP.

Further information can be found online:

<http://www3.hants.gov.uk/hampshire-pcp/pcc-proactivescrutiny.htm>

Appendix Three



FINANCE WORKING GROUP

TERMS OF REFERENCE

1. Role and Purpose of the Finance Working Group

The Finance Working Group is a permanent working group of the Hampshire Police and Crime PCP (PCP), with membership agreed annually at the PCP's Annual Meeting.

The Finance Working Group's purpose is to take a lead on and support the PCP in their statutory responsibility to review the Police and Crime Commissioner's (PCC) annually proposed precept.

2. Scope of the Finance Working Group

Objectives:

To review and interrogate the supporting information (including the budget and related financial papers) prepared by the PCC in advance of consideration by the PCP to support the PCC's precept. Through this activity Members of the working group will review the position leading into precept setting and agree the information to be presented to the full Panel to support their scrutiny, and to better enable the Panel to prepare a report to the PCC on that proposed precept.

In undertaking their responsibilities, the working group will consider how outcomes from their work will help to support the PCP to enable them to comply with their duty under schedule 5 of the Police Reform and Social Responsibility Act 2011, to deliver effective financial scrutiny of the PCC and reach an informed decision when considering the proposed precept, and issuing its report.

3. Method

The working group will meet a minimum of two times per year, with additional meetings scheduled in advance as required to support the review of the PCC's proposed precept. Meetings are scheduled in advance of the meeting of the full Panel in January each year, when the PCP will consider the PCC's proposed precept, and following notification from the Office of the Police and Crime Commissioner (OPCC) that the draft budget and related financial papers are available for review. As a working group of the Panel, meetings will not usually be held in public, and access to information rules for the public will not apply to these meetings.

The working group may call on any member of the PCP to join them as an 'expert' adviser, in order to support the effective discharge of their responsibilities.

Where the working group requires further information in order to enhance the efficiency of their financial scrutiny such information will be requested.

Additionally, members of the finance working group or their supporting officers may seek advice from Hampshire County Council's finance officers, as the present administrative authority for the PCP.

4. Membership

Membership for the year is determined during the Annual Meeting, where Members can volunteer for nomination to the working group, with the final membership agreed by the full PCP.

The working group shall be made up five members. All members of the PCP are eligible for membership and the working group should, where possible, seek to be a cross party group.

The working group will co-opt any additional members as they may find advantageous in the course of their considerations. The working group may also invite representatives of the OPCC or other expert advisers to attend meetings in order to provide advice, but these members will not be full members of the working group.

5. Outcomes

The working group will deliver a briefing to the full Panel meetings, held in public, ahead of their scrutiny of the PCP's proposed precept.

HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	6 July 2018		
Title:	Work Programme		
Contact:	Scrutiny Officer		
Tel:	01962 847483	Email:	members.services@hants.gov.uk

1. Executive Summary

1.1. The purpose of this paper is to set out the work programme for the Panel.

2. Legislative Context

2.1. It is for the Panel to determine its number of meetings. It is anticipated that the Panel will require a minimum of four ordinary meetings in public in each municipal year to carry out its functions.

2.2. In addition to the scheduled ordinary meetings, additional meetings may be called from time to time, in accordance with the Panel's Rules of Procedure (see Rule 1).

2.3. The Panel may also be required to hold additional meetings should the Commissioner wish to appoint to specific posts within their staff, or should a non-serious complaint be made against the Commissioner which requires the full Panel to consider it.

3. Recommendations

3.1 That the work programme, subject to any recommendations made at the meeting, is agreed.

WORK PROGRAMME – POLICE AND CRIME PANEL

Appendix One

Item	Issue	Item Lead	Status and Outcomes	6 July 2018	5 October 2018	25 January 2019	12 April 2019
SCRUTINY ITEMS							
Precept	To consider and take a decision on the PCC's proposed precept	OPCC	To be considered January 2019			X	
OVERVIEW ITEMS							
Annual Report	To receive the annual report of the PCC for the previous year	OPCC	Annual report to be received October 2018		X		
Annual Report	To provide an overview of the PCPs work for the previous year.	PCP	Annual report to be considered October 2018		X		

Item	Issue	Item Lead	Status and Outcomes	6 July 2018	5 October 2018	25 January 2019	12 April 2019
PCP Grant Budget	To agree the proposed budget for the next financial year, and to review the previous years' spend	PCP	Budget for 2019/20 to be agreed October 2018		X		
ONGOING ITEMS OF INTEREST							
Collaboration	To work with other PCPs in the South to understand how PCCs are working in collaboration	PCC and OPCC	Ongoing				
Commissioning Strategy	To understand the PCC's commissioning strategy	OPCC	TBC				
Estates Strategy	To understand progress made with the Estates strategy	OPCC	Ongoing – next date for consideration to be confirmed				

Item	Issue	Item Lead	Status and Outcomes	6 July 2018	5 October 2018	25 January 2019	12 April 2019
Police and Fire Act	To understand preparations being made locally to respond to the Act	OPCC	To be further considered once PCC takes decisions relating to fire and rescue authorities, and complaints.				
GOVERNANCE ITEMS							
Complaints Protocol Update	To review and agree a revised complaints protocol	PCP	To review the complaints protocol following the Chairman's annual complaints review meeting.	X			
Election of Chairman / Vice Chairman	Election of Chair and Vice Chairman for 2016/17	PCP	Occurs at each AGM	X			
Complaints against the PCC	To provide an overview update to each meeting of complaint activity	PCP	To be reviewed at each AGM.	X			

Item	Issue	Item Lead	Status and Outcomes	6 July 2018	5 October 2018	25 January 2019	12 April 2019
STANDING ITEMS							
Police and Crime Plan Implementation	An update on the progress made with implementing the priorities of the Plan	OPCC	Monitoring implementation of the Police and Crime Plan	X	X	X	X
PROACTIVE SCRUTINY							
Enabling Effective and Efficient Policing	Proactive scrutiny review	PCP	Proactive scrutiny review being conducted from July 2018 to January 2019 – to be considered January 2019			X	
Festivals and Events	Proactive scrutiny review	PCP	To be considered April 2019				X

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